

STERO WARRANTY POLICY

This warranty is in lieu of all other warranties, expressed or implied, including without limitation any implied warranty of merchantability, fitness for a particular purpose or noninfringement, and of any other obligation or liability on the part of STERO, whether in contract, strict liability, tort or otherwise.

STERO COMPANY warrants this equipment to be free from defects in material and workmanship, under normal use and operation, for a period of one (1) year from the date of initial startup or eighteen (18) months from the date of shipment from the factory, whichever comes first. This warranty is conditioned upon the customer's maintenance and care of the equipment as outlined in the service manual, and upon return of the completed registration card. Repairs will be performed during STERO's authorized service agency's normal business hours. If the customer requires after hours service the customer will be responsible for the overtime premium.

Machine is warranted only for the initial place of installation. Removal of machine automatically terminates the warranty.

STERO shall have no liability under this warranty unless the customer promptly notifies STERO or its factory authorized service agent of any alleged defects. All defective parts become the property of STERO and must be returned to STERO, or its agent, at STERO's expense, within thirty (30) days from the date of part's replacement. Parts replaced within the warranty carry only the unexpired portion of the machine's warranty. Not covered by this warranty are changes (parts and/or labor) necessitated by or damage resulting from: water conditions, accident, alteration, improper use, abuse, tampering, improper installation or failure to follow operating and maintenance procedures. Examples of the foregoing, but without limitations are: (1) Damage to the resulting excessive concentrations of chlorine or of deliming acid solutions; (2) Use with utility service other than that designated on the rating plates; (3) Improper connection to utility service; (4) Inadequate or excessive water and/or steam pressure; (5) Leaks caused by faulty installation; (6) Component failures caused by water leaks due to faulty installation; (7) Failure to comply with local building codes; (8) Failures due to deposits resulting from water or steam conditions, detergents, chemicals or improper cleaning; (9) Resetting breakers, overloads, or safety thermostats; (10) Adjustments of thermostats after 90 days of operation; (11) Improper opening of utility supply valves; (12) Cleaning of drain valves, line strainers, rinse nozzles, etc.; (13) Improper installation or malfunction of chemical dispensing equipment supplied by others; and (14) Failure to provide regular maintenance and daily cleaning as outlined in the service manual. In no event will STERO be liable for loss or damage to or loss of use of facilities or other property, additional labor costs, loss or revenue, loss of use of revenue, loss of anticipated profits, or other damages of any kind whatsoever, whether direct, indirect, incidental or consequential.